Lab Practical 03 - Identify user groups

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| Mobile App | <https://play.google.com/store/apps/details?id=org.pulasthi.tfsl.android&hl=en&gl=US> |
| Name: | Trains - Sri Lanka |
| Group ID: | 2021S2\_REG\_WE\_58 |

**IT19143200 – H G D Sandakalum**

**Graphical user interface, website

Description automatically generatedPersona**

**Graphical user interface, website

Description automatically generatedEmpathy Map**

**User Story**

As a new user, I want to create an account and log in to the app so that I can check train schedules effortlessly and catch my trains right on time in order to get to work without a delay.

**User Flow**

**Graphical user interface, application

Description automatically generated**

**IT19165394 – R R P W M R V N Galagoda**

**Persona**

**Graphical user interface, application

Description automatically generated**

**Empathy Map**

**Graphical user interface, website

Description automatically generated**

**User Story**

As a one-time traveler, I want to check the options of routes available, so that I can go on a trip from Galle to Kandy.

**User Flow**

**Graphical user interface, application

Description automatically generated**

**IT19178028 – T M Hettiarachchi**

**Persona**

**Graphical user interface, website

Description automatically generated**

**Empathy Map**

**Graphical user interface, website

Description automatically generated**

**User Story**

As the Station Master, I want to add a new alert regarding a train delay, so that I can notify the passengers about it.

Graphical user interface, application, Teams

Description automatically generated**User Flow**

**IT19113982 – M R M Rikas**

**Persona**

**Graphical user interface, website

Description automatically generated**

**Graphical user interface, website

Description automatically generatedEmpathy Map**

**User Story**

As a regular user, I want to check travel history of my plans so that, I can save time and minimize the cost on other transport methods.

**Graphical user interface, application

Description automatically generatedUser Flow**

**Diagram

Description automatically generatedService Blueprint**